

# Pyramid Community Care Services



A Division of Glenburnie Care Ltd

## A Care Support Service

### How we can help:

Pyramid Community Care is a small private company based in Fife offering care and support to the older person who wants to remain independent, living in their own home, however require assistance with day to day living.

We provide professional, integrated home care to fit in with your routine, we understand the anxiety and emotions that you are confronted with, when you have finally decided to enquire about seeking help of a professional nature, you can be rest assured of a positive, practical yet sympathetic response. We at Pyramid can offer that extra support that is so important while remaining independent in your own home.



*Caring for you*



# Pyramid Community Care Services

## **Ways we can help in making your life easier:**

We can respond to all your care needs in all circumstances such as:

- Assisting with hospital visits
- Collection of your prescriptions
- Shopping trips
- Companionship
- Household cleaning
- Personal Care
- Tailored support with your day to day living
- Valuable respite
- Convalescence Support
- Palliative Care
- Caring for Couples

## **If you require a visit to assess your needs:**

You may wish to speak with our Community Care Manager or a senior member of our staff; this can be easily arranged with a no obligation or cost involved.

Please call: 01333 429366

# Pyramid Community Care Services

## Our Objectives

- To discuss openly and informally and without any obligation what your needs maybe
- To work closely with you to access your care needs and to establish the best way to proceed
- Your assessment will be carried out by our Community , Care Manager or a senior member of our staff at a place that is convenient to you, a your home, hospital and in the presences of your family or friend if you so wish.
- We will discuss with you areas such as your health and safety, mobility problems, dietary needs and medication that is relevant to your care
- We will communicate the outcomes of the assessment with you
- We will agree a programme of care with you
- When an agreement has been reached between yourself and Pyramid Care, we will draw up a contract of care, the start time, the number of care hours required, the cost and method of payment, risk management and any other relevant information
- To keep in touch with our clients and relatives and other agencies ensuring your needs are being met.
- We will endeavour never to let you down and if for some reason the designated carer is unable to visit and a different carer is to take their place, the care worker will make a courtesy call to you before they are due to visit, introducing themselves



# Pyramid Community Care Services

## Aims and Objectives

- We believe the people we support have the right to be cared for with a caring compassionate and above all else in a professional manner providing continuity of care with a person centred approach.
- We always seek to understand the unique circumstances and needs of each individual and tailor our services for you accordingly.
- We will also strive to offer best value with first class care planning.
- We are committed to lifelong learning amongst our community carers who are trained up to a SVQ Level 3 in Health and Social Care.
- We will provide you with full information of the service that will be provided
- We will work to always promote the independence, choices, privacy, dignity and confidentiality of the people we care for.



If you wish to have an informal meeting with our Community Care Manager or a senior member of our staff to discuss any aspects of the care services we provide this can easily be arranged with no obligation or cost involved.

# Pyramid Community Care Services

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PYRAMID COMMUNITY  
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A Division of Glenburnie Care Ltd

A Care Support Service

Registered with the Care Commission

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Copied by Robert A Hunter